EXPLORING COMMON CHALLENGES AND SOLUTIONS OF STARTUPS

SUDHA KUMARI

PGDM Number: 22607

Email ID: sudha22607@sdmimd.ac.in



Starting a new business venture can be an exciting and challenging endeavor. However, for many entrepreneurs, their start-up journey fails. In fact, according to a study by the Small Business Administration, about 20% of small businesses fail within their first year, and about 50% fail within the first five years.

There are many reasons why start-ups fail, but some common challenges include:

- Lack of market needs: One of the most common reasons why start-ups fail is that they don't have a clear understanding of the market they are entering, and they don't identify a real need for their product or service. Without a clear understanding of customer needs and preferences, it's difficult to develop a product or service that will be successful.
- Insufficient funding: Starting a business requires a significant amount of capital, and many start-ups simply don't have enough funding to get off the ground. Without the necessary funding, start-ups may struggle to develop and market their products, pay employees, and meet other expenses.

- Poor management: The failure of a start-up can also be attributed to poor management. Lack of experience, poor decision-making, and mismanagement of resources can all contribute to a start-up's downfall.
- 4. Unforeseen competition: Even the most promising start-ups can be undone by unforeseen competition. Without a clear understanding of the market and the competition, start-ups may struggle to find a niche and differentiate themselves from other companies.
- 5. Inability to adapt: The business world is constantly changing, and start-ups that are unable to adapt to these changes can quickly become obsolete. This can include everything from failing to adopt new technologies to not being able to pivot the business model when necessary.
- 6. While these are some of the most common challenges that start-ups face, there are also solutions to help mitigate these risks.
- 7. Conduct thorough market research: Before launching a start-up, it's essential to conduct thorough market research to identify customer needs, preferences, and competition. This will help ensure that the start-up is entering a market with real potential for success.
- 8. Secure sufficient funding: Start-ups need to have a clear understanding of their funding requirements and secure enough capital to get off the ground. This may include seeking out investors, applying for loans, or seeking out grants.
- 9. Hire experienced management: Start-ups also need to have experienced management in place to make sound business decisions and effectively manage resources.
- 10. Stay aware of the competition: Start-ups need to stay aware of the competition and be prepared to adapt to changes in the market. This may include developing new products or services or pivoting the business model.
- 11. Be open to change: Finally, start-ups need to be open to change and willing to adapt to the ever-changing business environment. This may include adopting new technologies or changing the business model to stay competitive.

Overall starting a new business venture is an exciting and challenging endeavor, but it's also risky. Understanding the common challenges that start-ups face, and taking steps to mitigate those risks, can help increase the chances of success. Conducting thorough market research, securing sufficient funding, hiring experienced management, staying aware of the competition, and being open to change, are all key steps that start-ups can take to increase their chances of success.

Prominent Example of Early Start-up Failure in India

Indian start-up that failed in the early 2010s is Foodie Bay. Foodie bay was an online food delivery start-up that was founded in 2010. The company had raised over \$5 million in funding from investors but failed to take off.

- One of the main challenges that Foodie bay faced was intense competition from other food delivery start-ups and established players in the market such as Zomato and Swiggy. Foodie bay struggled to differentiate itself from these competitors and failed to gain a significant market share.
- Another major challenge for Foodie Bay was its business model. The company had a hybrid model that combined online ordering with offline delivery. This model proved to be complex and difficult to execute and ultimately led to the failure of the start-up.
- To address these challenges, Foodie Bay could have focused on identifying a unique value proposition and differentiating itself from competitors. This could have been done by focusing on a specific niche market or by offering unique services that other competitors were not offering.
- Additionally, Foodie bay could have simplified its business model by focusing on either online or offline delivery instead of trying to combine both. This would have allowed the company to better execute its operations and potentially become more profitable.

It's also important to note that a lot of Indian start-ups fail to scale, as they lack the proper infrastructure, experienced management, and a clear vision for their product.

Another solution could be to focus on building a strong brand and creating a loyal customer base. This could have been achieved through effective marketing and customer engagement strategies. Foodie bay could have also sought out strategic partnerships with other companies in the industry to help expand its reach and gain a larger market share.

Other Failure Examples

Several Indian start-ups have failed, hence in this article, I am sharing examples of a few Indian start-ups who have failed.

 Ask Me: Ask Me was an online marketplace that offered a wide range of products and services. The company raised over \$300 million in funding from investors but ultimately failed due to intense competition from other e-commerce companies such as Flipkart and Amazon. Ask Me also struggled with a lack of proper management and poor decision-making, which led to the failure of the start-up.

- 2. Stayzilla: Stayzilla was an online hotel booking platform that was founded in 2005. The company raised over \$34 million in funding from investors but failed to take off. One of the main challenges that Stayzilla faced was intense competition from other online travel companies such as MakeMyTrip and OYO. Additionally, Stayzilla struggled with a lack of proper management and poor decision-making, which ultimately led to the failure of the start-up.
- 3. Dazo: Dazo was a food delivery start-up that was founded in 2014. The company raised over \$3 million in funding from investors but failed to take off. One of the main challenges that Dazo faced was intense competition from other food delivery start-ups such as Swiggy and Zomato. Additionally, Dazo struggled with a lack of proper management and poor decision-making, which ultimately led to the failure of the start-up.
- 4. TinyOwl: TinyOwl was a food delivery start-up that was founded in 2014. The company raised over \$27 million in funding from investors but failed to take off. One of the main challenges that TinyOwl faced was intense competition from other food delivery start-ups such as Swiggy and Zomato. Additionally, TinyOwl struggled with a lack of proper management and poor decision-making, which ultimately led to the failure of the start-up.
- 5. Local Banya: Local Banya was an online grocery delivery start-up that was founded in 2012. The company raised over \$5 million in funding from investors but failed to take off. One of the main challenges that Local Banya faced was intense competition from other online grocery delivery start-ups such as Big Basket and Grofers. Additionally, Local Banya struggled with a lack of proper management and poor decision-making, which ultimately led to the failure of the start-up.
- 6. Innoz: Innoz was a mobile search start-up that was founded in 2008. The company raised over \$2 million in funding from investors but failed to take off. One of the main challenges that Innoz faced was intense competition from other mobile searches companies such as Google and Bing. Additionally, Innoz struggled with a lack of proper management and poor decision-making, which ultimately led to the failure of the start-up.
- 7. Gifty: Gifty was a social gifting start-up that was founded in 2014. The company raised over \$1 million in funding from investors but failed to take off. One of the main

challenges that Gifty faced was intense competition from other social gifting companies such as Giftxoxo and Wrapify. Additionally, Gifty struggled with a lack of proper management and poor decision-making, which ultimately led to the failure of the startup.

8. Help chat: Help chat was a customer service chatbot start-up that was founded in 2011. The company raised over \$20 million in funding from investors but failed to take off. One of the main challenges that Help chat faced was intense competition from other customer service chatbots companies such as Haptik and MyAi. Additionally, help chat struggled with a lack of proper management and poor decision-making, which ultimately led to the failure of the start-up.

In conclusion, I would say, the main reasons why start-ups fail are lack of market need, insufficient funding, poor management, unforeseen competition, and inability to adapt. These challenges arise due to a lack of thorough market research, failure to secure sufficient funding, lack of experienced management, lack of focus on a specific market segment, and failure to adapt to the ever-changing business environment. To mitigate these risks and increase the chances of success, start-ups should conduct thorough market research, secure sufficient funding, hire experienced management, stay aware of the competition, focus on building a strong brand and creating a loyal customer base and be open to change.